



ITECH SENTINEL MAINTENANCE

The infrastructure of your business requires protection and maintenance...
ITECH Solutions is here, SENTINEL is ready.

The ITECH Sentinel Maintenance plan is designed to alleviate the stress of having an unknown month to month IT service expense and includes regular scheduled appointments to address any workstation, server or network issues and maintenance.

Sentinel Maintenance Incentives:

- ✓ Steady monthly cost makes budgeting easier
- ✓ Preventative maintenance (see next page)
- ✓ Expert Remote Assistance
- ✓ Scheduled Onsite Visits
- ✓ 25% Savings on Normal Service Rate
- ✓ No Travel, Emergency, or After Hours Premiums



12 Month Reviews Ensuring We Are:

- ✓ Aligned with your IT business goals
- ✓ Reviewing service completed
- ✓ Identify IT solutions to increase productivity
- ✓ Reviewing updated network audit



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ITECH Sentinel Maintenance Items

- ✓ Check Hard Drive Disk Space, and Mailbox Size
- ✓ Check Event Logs for Harmful Errors
- ✓ Scandisk to Maintain Hard Drive Integrity
- ✓ Ad-ware and Spy-ware Removal and Checkup
- ✓ Removal of Unneeded Startup Items & Temporary Files
- ✓ Data Backup Redundancy Check
- ✓ Virus Checkup to make sure the computers stay protected
- ✓ 3rd Party Software Updates to update features, and fix any bugs or security risks
- ✓ De-fragmentation to lengthen the life of hard drives and speed up file access
- ✓ Microsoft Office Updates to update features, and fix any bugs or security risks
- ✓ Microsoft Windows Updates to update features, help prevent any security attacks, and maintain stability.
- ✓ Removal of Unneeded Programs to free up system resources, and optimize hard drive space
- ✓ QuickBooks Update to download new features, and fix any bugs or security risks
- ✓ Security Check of Shared Network Folders ensuring restricted access to unauthorized users
- ✓ Clean Dust out of Computer to prevent any hardware problems caused by overheating, or an electrical short.
- ✓ Network & Internet Security Check to prevent outside security attacks and unsecured wireless networks.
- ✓ ITECH Sentinel requires subscription to ITECH Net Manage